

Roiserv Lifestyle Services Co., Ltd.

榮萬家生活服務股份有限公司

A joint stock company incorporated in the People's Republic of China with limited liability
(Stock Code: 2146)

Dissemination of Corporate Communications

Pursuant to new Rule 4A of the Rules, the Listing Rules Governing the Listing of Securities on the Stock Exchange of Hong Kong Limited, the Stock Exchange and the articles of association of Roiserv Lifestyle Services Co. Ltd, the Company, the Company will disseminate the future corporate communications of the Company, the Corporate Communications, to its Shareholders electronically and on a print basis upon request.

In this connection, the following arrangements will come into effect on 1 December 2015:

ARRANGEMENTS

Actionable Corporate Communications

The Company will send the Actionable Corporate Communications to Shareholders individually in electronic form by e-mail. If the Company does not possess the e-mail address of a Shareholder or the e-mail address provided is not functional, the Company will send the Actionable Corporate Communications in printed form together with a request for providing the Shareholder's functional e-mail address to facilitate electronic dissemination of Actionable Corporate Communications in the future.

Corporate Communications

The Company will make the Corporate Communications available on its website www.roiserv.com and the Stock Exchange's website www.hkexnews.hk.

The Company will not send a notice of publication of the website version of Corporate Communications to its Shareholders. The Shareholders are encouraged to proactively monitor the availability of a future Corporate Communications on the websites and access the website version of Corporate Communications by themselves.

REQUEST FOR PRINTED COPY OF CORPORATE COMMUNICATIONS AND ACTIONABLE CORPORATE COMMUNICATIONS

For those Shareholders who wish to receive a printed version of a future Corporate Communications and Actionable Corporate Communications or if for any reason have difficulty in gaining access to the Company's website the Company will upon receipt of request in writing by the Shareholder to the Company's H share registrar in Hong Kong at 1/F Far East Finance Centre, 100 Harcourt Road, Hong Kong or by email to corporatecommunications@htricorgoba.com send future Corporate Communications and/or the relevant Corporate Communications as the case may be to such Shareholders in printed form free of charge.

Please note that the preference in receiving Corporate Communications in printed form of a Shareholder will be valid unless being revoked or superseded or until expired on 31 December whichever is earlier. Further request in writing will be required if a Shareholder prefers to continue receiving printed copy of future Corporate Communications and Actionable Corporate Communications.

Notes

1. With effect from 1 December 2024.

2. Corporate Communications include any documents issued or to be issued by the Company for the information or action of holders of any of its securities or the investing public including but not limited to a) the directors' report and its annual accounts together with a copy of the auditors' report and where applicable its summary financial report b) the interim report and where applicable its summary interim report c) the quarterly report if any d) a notice of meeting e) a listing document f) a circular and g) a proxy form.

3. Holders of the Shares of the Company.

4. Actionable Corporate Communications refer to any corporate communications that seek instructions from the Shareholders of the Company on how they wish to exercise their rights or make elections as the Company's Shareholders.

5. It is the responsibility of a Shareholder to provide email address that is functional. The Company will be considered to have complied with the Listing Rules if it sends Actionable Corporate Communications to the email address provided by a Shareholder without receiving any "non-delivery message".

6. The version of Corporate Communications being published in both English and Chinese on the Company's website.

o Rovers Lifestyle Services Co Ltd the Company
 Director Investor Services Limited
 / F Far East Finance Centre
 / Harcourt Road Hong Kong

Provision of Email Address and/or Request for Printed Copy of Corporate Communications and Actionable Corporate Communications

Information of Shareholders

| | | |
|--------------------------|--|--|
| Name in English | | |
| Name in Chinese | | |
| Email address | | |
| Email address re type | | |
| Contact telephone number | | |

Please mark **X** in **ONLY ONE** of the following boxes **applicable for dissemination arrangement via printed copy**

| | |
|--------------------------|---|
| <input type="checkbox"/> | to receive the printed English version ONLY for a future Corporate Communications and Actionable Corporate Communications OR |
| <input type="checkbox"/> | to receive the printed Chinese version ONLY for a future Corporate Communications and Actionable Corporate Communications OR |
| <input type="checkbox"/> | to receive the printed English and Chinese versions of a future Corporate Communications and Actionable Corporate Communications OR |
| <input type="checkbox"/> | to cancel prior requests if any of printed versions of a future Corporate Communications and Actionable Corporate Communications Shareholders will refer to the online versions to be published on the Company's website and the website of the Stock Exchange of Hong Kong Limited for a future Corporate Communications or the electronic form of Actionable Corporate Communications to be received by email as the case may be |

Signature _____

Address _____

Please use ENGLISH BLOCK LETTERS

Contact telephone number _____

Date _____

Notes

Corporate Communications include any documents issued or to be issued by the Company for the information or action of holders of any of its securities or the investing public including but not limited to the directors' report and its annual accounts together with a copy of the auditors' report and where applicable its supplementary financial report, the interim report and where applicable its supplementary interim report, the quarterly report if any, and a notice of meeting, a listing document, a circular and a proxy form for Actionable Corporate Communications refer to any corporate communications that see instructions from the Shareholders of the Company on how they wish to exercise their rights or a election as the Company's Shareholders

If both English and Chinese versions of the Corporate Communications and Actionable Corporate Communications are combined into one document, a printed version of the Corporate Communications and Actionable Corporate Communications with both English and Chinese versions will be sent to the Shareholder requesting for a printed copy of any versions of the Corporate Communications and Actionable Corporate Communications

It is the Shareholder's responsibility to provide email address that is functional. If the Company does not receive the completed form or the email address provided is not functional, the Company will send the Actionable Corporate Communications in printed form together with a request for soliciting your functional email address to facilitate electronic dissemination of Actionable Corporate Communications in the future. The Company will be considered to have complied with the Rules Governing the Listing of Securities on the Stock Exchange of Hong Kong Limited if it sends Actionable Corporate Communications to the email address provided by a Shareholder without receiving any non-delivery message. Please complete your details clearly. If no box or more than one box is marked, the Company reserves the right to treat this request as void.

In the case of joint registered holders of any shares, this form shall be deemed to be submitted by the joint registered holder whose name first appears on the register of members for and on behalf of the joint registered holders.

If more than one email addresses are provided, the Company will only adopt the first email address as set out above. This request will be void unless being revoked or superseded or until expired on December whichever is earlier. Further request in writing will be required if Shareholder prefers to continue receiving printed copy of future Corporate Communications and Actionable Corporate Communications.

For avoidance of doubt, the Company does not accept any other instructions given on this request. Any other instructions inserted on this request will be void.

PERSONAL INFORMATION COLLECTION STATEMENT

Personal Data in this statement has the same meaning as personal data defined in the Personal Data Privacy Ordinance Cap 486 the PDPO which may include but not limited to your name, contact telephone number, email address and mailing address.

Your supply of Personal Data is on a voluntary basis for the purpose of receiving Corporate Communications in the manner chosen. Your Personal Data will be retained for such period as may be necessary for our verification and record purposes.

You have the right to request access to and/or to correct the respective Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of the Personal Data should be in writing by either of the following means:

By email to: Data Privacy Officer
 Director Investor Services Limited
 / F Far East Finance Centre
 / Harcourt Road Hong Kong

By email to: enquiries@htricorgoba.com